

1. TITLE EFCA SMARTPHONES
2. REF NUMBER **DPR-53**

PART I (PUBLIC)

CONTROLLER/S OF THE DATA PROCESSING OPERATION	
3. CONTROLLER	NIALL MCHALE – HEAD OF UNIT 1 EUROPEAN AGENCY FOR FISHERIES CONTROL (EFCA) AVDA. GARCÍA BARBÓN, 4, E-36201 VIGO
ORGANISATIONAL UNIT	Unit 1 Resources and IT ICT Section
CONTACT PERSON/S	Angelos CHATZIKOSTAS +34 986 12 06 31 Angelos.Chatzikostas@efca.europa.eu, informatics@efca.europa.eu
4. DATA PROTECTION OFFICER (DPO)	EFCA-DPO@efca.europa.eu

WHERE APPLICABLE:

5. JOINT CONTROLLER	N/A
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6. PROCESSOR / S	Data is provided and kept up-to-date by the HR and Legal Section, and the ICT Section manages the smartphones using the MDM Mobile Iron platform. Furthermore, the following third party providers are involved in the processing: <ul style="list-style-type: none"> — Consortium Bilbomática-Balidea for servicedesk (Framework Contract 2015_03_Lot 2 ICT support services) — Vodafone Spain is the mobile provider (Framework Contract 2016_02 Telecommunications) — Microsoft Azure Multi-Factor Authentication, US provider that uses servers located in the EU, verifies the identity of EFCA users (Framework Contract EFSA/PTT/2015/01)
EXTERNAL CONTACT / S	<ul style="list-style-type: none"> — Bilbomática: Óscar Fernández Prieto tenders@bilbomatica.es — Vodafone: Severino Castroman severino.castroman@vodafone.com
7. PURPOSE/S	The purpose is to configure and manage the access and security of EFCA Smartphones provided to the staff members.
DESCRIPTION	EFCA staff use EFCA Smartphones (Apple iPhones) as a communication device, an extension of the user's office and ICT resources.

¹ Regulation (EU) [2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC

	<p>Smartphones can be used to read e-mails, check the Calendar, use the Outlook Contacts, browse into Internet, and access to the P: drive, work with documents, use the Intranet, etc.</p> <p>EFCA uses a Mobile Device Manager (MobileIron) to ensure the adequate level of security in the use of the Smartphones. This platform gathers information from the users in order to manage the smartphones and:</p> <ul style="list-style-type: none"> • facilitate a secure access to EFCA's resources, • install work related applications, • check compliance with corporate security policies, • locate lost or stolen devices. <p>All data is stored securely at EFCA's servers located in Vigo (EFCA premises), in Alicante (EUIPO premises) as Disaster Recovery site, and in the public cloud (using inter-institutional).</p> <p>Since EFCA does not use Apple-ID, all information is stored in the device only and no personal data is processed by Apple.</p> <p>The Photos app creates a face thumbnail for each person in the photographs and groups them together. The user has the option to clear this classification.</p> <p>The fingerprint for the Touch ID function is stored locally, neither on EFCA server nor in a third party location.</p>		
8. CATEGORIES OF DATA SUBJECTS	<input checked="" type="checkbox"/>	EFCA STAFF (TA, CA, SNE)	
	<input checked="" type="checkbox"/>	EFCA EXTERNAL STAFF, TRAINEES, OTHER	
		OTHER	
		PLEASE SPECIFY: N/A	
8BIS. CATEGORIES OF PERSONAL DATA	<input checked="" type="checkbox"/>	PERSONAL DETAILS (NAME, ADDRESS)	
		EDUCATION, TRAINING, EMPLOYMENT	
		FAMILY, LIFESTYLE, SOCIAL CIRCUMSTANCES	
		FINANCIAL DETAILS	
	<input checked="" type="checkbox"/>	OTHER	
	PLEASE SPECIFY: Mobile device identifiers, such as the IP address, mobile phone number, carrier, country, operating system version, location, fingerprint, and other technical details.		
9. TIME LIMIT	The conservation of the information in the Mobile Device Manager is limited to 90 days after its generation.		
10. RECIPIENTS	<input checked="" type="checkbox"/>	DESIGNATED EFCA STAFF	
	<input checked="" type="checkbox"/>	CONTRACTORS	
		EU INSTITUTIONS AND BODIES	
		MEMBER STATES AUTHORITIES	
		OTHER	
		PLEASE SPECIFY: IT administrators including database administrators, network and security managers. Data will be accessible to IT administrators of EFCA and to IT Service Providers that resolve technical problems. The IT Service Providers operate under a framework of service contracts and have signed a nondisclosure and confidentiality agreement.	
11. ARE THERE ANY TRANSFERS OF PERSONAL DATA OUTSIDE THE EU/EEA?			
YES	NO		PLEASE SPECIFY:
	<input checked="" type="checkbox"/>	TO THIRD COUNTRY RECIPIENTS	N/A
	<input checked="" type="checkbox"/>	TO INTERNATIONAL ORGANISATIONS	N/A
	<input checked="" type="checkbox"/>	PUBLISHED ON THE INTERNET	N/A
IF YES, ON WHAT GROUNDS? N/A			
12. GENERAL DESCRIPTION OF SAFEGUARDS TAKEN			
A number of technical and organisational measures have been put in place by the Agency. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation. The ICT team will ensure that all Guidelines on the protection of personal data in mobile devices are followed through the Mobile Device Management software.			
13. SPECIFIC PRIVACY STATEMENT (WHERE APPLICABLE)			
N/A			